



## YMCA-NUS Business School Volunteer Service Management Programme (VSMP)

### Factsheet

#### What is VSMP?

- A professional certificate course
- First in the social service sector that represents the collaboration between a Voluntary Welfare Organisation (VWO) and a **local premier university**
- Conducted by lecturers from both YMCA and NUS Business School, and facilitated by NUS Business School Alumni members
- First comprehensive all-in-one management course for non-profit organisations in Singapore

#### What is our objective?

To inspire and equip volunteers and social service staff with the necessary **skill sets** and knowledge to **implement** service projects successfully.

#### Background

The controversies involving the mishandling of funds had turned the spotlight on the corporate governance of VWOs leading to public wariness of social service events. Another challenge faced is the high turnover rate of staff and volunteers leaving voids in their human resource. There is therefore an urgency to build up human capital and capability in the social service sector.

Volunteer Service Management Programme (VSMP) aims to **prepare** volunteers to **more effectively** serve the social causes of their choice.

#### Target Audience

- Volunteers
- Staff of VWOs/NPOs
- Community Service Groups from schools
- Entrepreneurship Societies from schools

#### Topics covered (over a course of 9 sessions)

- 1) Planning
- 2) Organising
- 3) Leading
- 4) Social Impact Measurement

- 5) Financial Management
- 6) Fund-raising
- 7) Marketing
- 8) Risk Management
- 9) Events Management

### **Programme Structure**

Wednesday classes: 6.30pm to 9.30pm

Saturday classes: 10am to 1pm & 2pm to 5pm

- Interactive lecture style
- Group learning and class presentations
- 30 hours of service practicum. The practicum is a service project to be endorsed by a VWO and approved by the Programme Committee.

### **Desired Outcomes**

- Platform for experiential learning
- Quick application of what they had learnt through their service practicum
- Develop valuable life-skills
- Groom a new generation of leaders who will make a difference in their workplace

### **Organisations that have participated in VSMP**

1. 365 Cancer Prevention Society
2. Adventist Community Services
3. Alzheimer's Disease Association
4. Andrew & Grace Home
5. Ang Mo Kio – Thye Hua Kwan Hospital
6. AMKFSC Community Services, Singapore
7. Asian Medical Foundation Limited
8. Assisi Hospice
9. APSN Centre For Adults
10. Association for Persons with Special Needs
11. Association of Muslim Professionals
12. Autism Association Singapore
13. AWWA Excelerate Services
14. AWWA Ltd
15. AWWA TM Integration Services
16. BABES PREGNANCY CRISIS SUPPORT LTD
17. Banyan Home@ Pelangi Village
18. BEAUTIFUL PEOPLE SG LTD
19. Bethel Community Services
20. Bethesda Care & Counselling Services Centre
21. Beyond Social Services

22. Bishan Home For The Intellectually Disabled
23. Boys' Town
24. Boys' Brigade in Singapore
25. BRAHM CENTRE LTD
26. Bright Vision Hospital
27. Buds Theatre
28. Care Community Services Society
29. Care Corner Seniors Services Ltd
30. Caregivers Alliance Ltd
31. Caritas Singapore Community Council Limited
32. Central Singapore CDC
33. Chen Su Lan Methodist Children's Home
34. Children's Aid Society
35. Children Cancer Foundation
36. Children-At-Risk Empowerment Association
37. Chinese Development Assistance Council
38. Christian Outreach to the Handicapped (COH)
39. City Harvest Community Services Association
40. Delta Senior School
41. Down Syndrome Association (Singapore)
42. Dyslexia Association of Singapore
43. En Community Services Society
44. Faithacts
45. Filos Community Services
46. Focus on the Family Singapore Ltd
47. Food from the Heart
48. Girls' Brigade Singapore
49. Grace Orchard School
50. Habitat for Humanity Singapore
51. Handicaps Welfare Association
52. HCA Hospice Care
53. HCSA Community Services
54. Hope Centre (Singapore)
55. HOPE worldwide (Singapore)
56. Humanitarian Organization for Migration Economics
57. I Love Children
58. ISCA Cares Limited
59. Jamiyah Home For The Aged
60. Kidney Dialysis Foundation
61. Kwong Wai Shiu Hospital
62. Lakeside Family Centre
63. Light & Love Welfare Services Centre
64. Lions Befrienders Service Association (Singapore)
65. LUTHERAN COMMUNITY CARE SERVICES LIMITED
66. Make-a-Wish Foundation Singapore
67. Malay Youth Literary Association (4PM)
68. Man Fut Tong Nursing Home
69. MCYC Community Services Society

70. Methodist Welfare Services
71. Metta Welfare Association
72. Montfort Care
73. Morning Star Community Services
74. Movement for the Intellectually Disabled of Singapore (MINDS)
75. National Book Development Council of Singapore
76. National Heritage Board
77. National Kidney Foundation
78. National Volunteer & Philanthropy Centre
79. Nature Society (Singapore)
80. NCC Research Fund
81. New Hope Community Services
82. NTUC Health Co-operative Limited
83. OH Open House
84. O'Joy Care Services
85. Operaviva Limited
86. Parkinson Society Singapore
87. Presbyterian Community Services
88. Rainbow Centre
89. Reach Community Service Society
90. Realm of Tranquillity
91. Ren Ci Hospital
92. Riding For The Disabled Association of Singapore
93. Roman Catholic Prison Ministry
94. Rotary Family Service Centre
95. SACS Hougang Care Centre
96. Samaritans of Singapore
97. Sanctuary House Limited
98. The Salvation Army
99. Save the Children Singapore
100. Shan You Counselling Centre
101. Sing Lit Station
102. Singapore Action Group of Elders
103. Singapore Anglican Community Services
104. Singapore Anti-Narcotics Association
105. Singapore Art Museum
106. Singapore Association of the Visually Handicapped (SAVH)
107. Singapore Association of Visually Handicapped
108. Singapore Cancer Society
109. Singapore Christian Home
110. Singapore Council of Women's Organisations (SCWO)
111. Singapore Disability Sports Council (SDSC)
112. Singapore Gymnastics
113. Singapore Heart Foundation
114. Singapore Ice Skating Association
115. Singapore International Foundation
116. Singapore Planned Parenthood Association
117. Singapore Red Cross Society

118. Society For The Aged Sick
119. Society for the Prevention of Cruelty to Animals, Singapore (SPCA)
120. South East Community Development Council
121. Sree Narayana Mission (Singapore)
122. St Andrew's Mission Hospital
123. St Luke's ElderCare Ltd
124. Students Care Service
125. Student Volunteers Corp
126. Tanjong Pagar-Tiong Bahru CCC Community
127. Tan Tock Seng Hospital Community Fund
128. Teen Challenge (Singapore)
129. The Arts Fission Company
130. The Red Pencil (Singapore)
131. The Singapore Cheshire Home
132. The Singapore Scout Association (SSA)
133. The Society For The Physically Disabled
134. Thye Hua Kwan Moral Charities
135. Toa Payoh East Community Centre Welfare
136. Touch Community Services Ltd
137. Trybe Limited
138. Ulu Pandan Constituency Office
139. United Indian Muslim Association
140. Very Special Arts Singapore
141. VIVA Foundation for Children with Cancer
142. Viriya Community Services
143. Wesley Methodist Church
144. Whispering Hearts Family Service Centre (Viriya Community Service)
145. YMCA of Singapore
146. Yong En Care Centre
147. YWCA of Singapore