



YMCA-NUS Business School Volunteer Service Management Programme (VSMP)

Factsheet

What is VSMP?

- A professional certificate course
- First in the social service sector that represents the collaboration between a Voluntary Welfare Organisations (VWO) and a **local premier university**.
- Conducted by lecturers from both YMCA and NUS Business School, and facilitated by NUS Business School Alumni members
- First comprehensive all-in-one management course for non-profit organisations in Singapore

What is our objective?

To inspire and equip volunteers and social service staff with the necessary **skill sets** and knowledge to **implement** service projects successfully.

Background

The controversies involving the mishandling of funds had turned the spotlight on the corporate governance of VWOs leading to public wariness of social service events. Another challenge faced is the high turnover rate of staff and volunteers leaving voids in their human resource. There is therefore an urgency to build up human capital and capability in the social service sector.

Volunteer Service Management Programme (VSMP) aims to **prepare** volunteers to **more effectively** serve the social causes of their choice.

Target Audience

- Volunteers
- Staff of VWOs/NPOs
- Community Service Groups from schools
- Entrepreneurship Societies from schools

Topics on the 9 sessions

- 1) Social Concerns and Volunteerism
- 2) Planning
- 3) Organizing
- 4) Leading
- 5) Control for Performance
- 6) Financial Management
- 7) Fund-raising and Marketing
- 8) Safety Management
- 9) Events Management

Programme Structure

Wednesday classes: 6.30pm to 9.30pm

Saturday classes: 10am to 1pm & 2pm to 5pm

- Interactive lecture style
- Group learning and class presentations
- 30 hours of service practicum. The practicum is a service project to be endorsed by a VWO and approved by the Programme Committee.

Desired Outcomes

- Platform for experiential learning
- Quick application of what they had learned through their service practicum
- Develop valuable life-skills
- Groom a new generation of leaders who will make a difference in their workplace

Some Organisations that have participated in the VSMP Programme

1. Faithacts
2. Boys' Brigade in Singapore
3. Girls' Brigade Singapore
4. Autism Association Singapore
5. City Harvest Community Services Association
6. Bethesda Care & Counselling Services Centre
7. New Hope Community Services
8. Kwong Wai Shiu Hospital
9. The Singapore Cheshire Home
10. Singapore Action Group of Elders
11. Humanitarian Organization for Migration Economics
12. Singapore Anti-Narcotics Association
13. En Community Services Society
14. Teen Challenge (Singapore)
15. Andrew & Grace Home
16. Association for Persons with Special Needs
17. AWWA TM Integration Services
18. Morning Star Community Services
19. Light & Love Welfare Services Centre

20. Save the Children Singapore
21. I Love Children
22. HCA Hospice Care
23. APSN Centre For Adults
24. Very Special Arts Singapore
25. The Singapore Scout Association (SSA)
26. Adventist Community Services
27. Bishan Home For The Intellectually Disabled
28. Man Fut Tong Nursing Home
29. Yong En Care Centre
30. Jamiyah Home For The Aged
31. Hope Centre (Singapore)
32. Handicaps Welfare Association
33. Central Singapore CDC
34. Singapore Ice Skating Association
35. VIVA Foundation for Children with Cancer
36. Light & Love Welfare Services Centre
37. YWCA
38. YMCA of Singapore
39. Wesley Methodist Church
40. Society for the Prevention of Cruelty to Animals, Singapore (SPCA)
41. Beyond Social Services
42. Singapore Disability Sports Council (SDSC)
43. Singapore Association of the Visually Handicapped (SAVH)
44. Singapore Planned Parenthood Association
45. Realm of Tranquility
46. Grace Orchard School
47. Singapore International Foundation
48. Christian Outreach to the Handicapped (COH)
49. Whispering Hearts Family Service Centre (Viriya Community Service)
50. Singapore Heart Foundation
51. Children Cancer Foundation
52. Methodist Welfare Services
53. Singapore Red Cross Society
54. Filos Community Services
55. Student Volunteers Corp
56. United Indian Muslim Association
57. Association of Muslim Professionals
58. Singapore Council of Women's Organisations (SCWO)
59. Ang Mo Kio – Thye Hua Kwan Hospital
60. Care Community Services Society
61. Delta Senior School
62. Malay Youth Literary Association (4PM)
63. Bright Vision Hospital
64. AWWA Excelerate Services
65. Children-At-Risk Empowerment Association
66. Habitat for Humanity Singapore
67. Lakeside Family Centre
68. Metta Welfare Association
69. Riding For The Disabled Association of Singapore
70. SACS Hougang Care Centre

71. Shan You Counselling Centre
72. THYE HUA KWAN MORAL CHARITIES
73. Toa Payoh East Community Centre Welfare
74. Food from the Heart
75. Make-a-Wish Foundation Singapore
76. Boys' Town
77. Parkinson Society Singapore
78. Roman Catholic Prison Ministry
79. Dyslexia Association of Singapore
80. Reach Community Service Society